

**STOP DIVORCE CHRISTIAN BOOKSTORE
REJOICE MARRIAGE MINISTRIES, INC.**

RETURNED MERCHANDISE POLICY

We will accept Bookstore items for refund credit under the following conditions:

- 1) Items must be returned in new condition. Books with broken spines from reading, or tapes that are not rewound, will not be accepted for return. CD's must be in working order. Merchandise showing wear or use is not eligible for refund.
- 2) Items must be received by us within 30 days of our shipping to you.
- 3) Our refund will be made in the same form as your payment for the items. For example, if you purchased with a credit card, a credit in the amount of refund will be issued on the same card after merchandise is received by us and determined to be acceptable for return.
- 4) Postage and shipping costs for sending merchandise to you, or for you to return items to us will not be refunded. Refund will be only for the cost of merchandise, and sales tax, if any.
- 5) Any free items sent with the order must also be returned for merchandise to be considered for refund.
- 6) You must obtain a return authorization number before sending back any purchased items. This can be done by sending a message from our web site <http://rejoiceministries.org> or by a phone call during standard business hours.
- 7) It is the responsibility of the purchaser to return items to us by a means that provides proof of delivery, such as UPSP Delivery Confirmation, FedEx or UPS. We will not be responsible for any items that are lost before delivery back to us.
- 8) Return items must be addressed to:

Rejoice Marriage Ministries, Inc.
R/A # *(add return number we will provide)*
402 NE First Street
Pompano Beach, FL 33060

- 9) When merchandise is returned for refund, and upon receipt by us. an item is determine not to be in new condition, and thus not acceptable for refund, the item will not be returned to the purchaser until a second shipping postage and shipping charge has been paid.

When the above requirements are met, we will refund the full cost the purchaser paid for the items accepted for return.

Effective 12/31/2004